

# When you use FlexSim Healthcare, you're in good company.

Leading healthcare service providers throughout the world are discovering the phenomenal productivity gains that only FlexSim Healthcare software can provide. Our clients include:

University of Utah Medical Center  
University of Texas Medical Center  
MD Anderson Cancer Center  
Altoona Regional Health Systems  
Memorial Hermann Health Systems  
Lee Memorial Health Systems  
Sisters of Charity Leavenworth Health Systems  
Nationwide Children's Hospital  
The Children's Hospital Colorado  
James A. Haley Veterans Hospital  
United States Department of Veterans Affairs  
Emergency Consultants, Inc.  
Akershus Universitetssykehus HF  
University of Houston  
University of Central Florida  
Universidad del Bio-Bio  
University Medical Center Groningen  
Syddansk Universitet  
St. Vincent's Hospital  
Royal Brisbane and Women's Hospital  
Western New England College  
Hôpital Riviera  
Clinica Las Lilas  
NBBJ, Seattle  
Roswell Park Cancer Institute  
The Royal Children's Hospital of Melbourne  
Nanyang Technological University  
École Polytechnique Fédérale de Lausanne  
Northern Illinois University  
Susquehanna Health Systems  
The Williamsport Hospital  
HealthPartners, Minneapolis  
The Neenan Company  
Medisch Centrum Leeuwarden  
Cannon Design, Grand Island

Hong Kong University  
United Memorial Medical Center  
AVIV  
Suranaree University of Technology  
Högskolan I Skövde, Skövde  
Nanyang Technological University  
University of Tennessee  
X32 Healthcare  
Center for Health Organization Transformation  
Tajen University  
DMED  
Geisinger Health Systems  
The University of Kansas  
Genesis Healthcare Systems  
Presbyterian Hospital  
Tampa General Hospital  
Aurora Health Care  
The Haskell Company  
Singapore Health Service Pte Ltd  
The Korean Digital Hospital Export Agency  
University of Western Sydney  
Universita degli Studi di Genova  
Montefiore Medical Center  
HOK  
Dublin Institute of Technology

## RECOMMENDED<sup>1</sup> MINIMUM SYSTEM REQUIREMENTS

Processor	Any modern <sup>2</sup> Intel or AMD processor
System Memory	4 GB RAM or more
Graphics Card	nVIDIA GeForce or AMD Radeon graphics card
Operating System	Windows XP (32 bit) Windows Vista (32 or 64 bit) Windows 7 (32 or 64 bit)



FlexSim Software Products, Inc.  
Healthcare Division  
1577 North Technology Way  
Orem, Utah 84097

TEL 801-224-6914  
FAX 801-224-6984

[www.flexsim.com/hc](http://www.flexsim.com/hc)



## Risk-free decision support for the rapidly changing healthcare environment

The only 3D simulation software  
specifically designed for healthcare





# Save Costs and increase efficiency with FlexSim Healthcare's state-of-the-art simulation technology



## What Is Healthcare Simulation?

Simulation is computer-based modeling of a real organization's activities. Staffing requirements, equipment needs, sequencing and scheduling, floor-plan design, and even various policies and procedures can be created or altered in the model to evaluate their impact on the efficiency and effectiveness of the organization. Users may test any and all options, not just for their impact on the organization, but to find the best combination of organizational characteristics to optimize performance.

## What Is FlexSim Healthcare?

FlexSim Healthcare is simulation software designed for healthcare. Equipped with a powerful array of tools that run the gamut from a "true-to-scale" 3D display to a comprehensive collection of statistical reports that can immediately shed light on any aspect of a healthcare activity's performance, Flexsim HC makes it easy for decision makers to visualize — risk free — the results of proposed methods to optimize patient flow, staffing, resource utilization, floor plan design, and almost any other aspect of healthcare in order to provide the best patient experience at the lowest treatment cost.

## Powerful Risk-Free Decision Support

FlexSim Healthcare gives you evidence-based support to make informed decisions confidently. It provides the evidence in two ways: through accurate 3D animation, and through statistical reporting. FlexSim Healthcare features a dashboard display to view system, staff, and patient metrics during the simulation run. The Experiment Manager makes it possible to run "what-if" scenarios to compare different options side by side.

## Simple, Three-Step Modeling

1. Create the facility's physical layout representation. You will normally begin by importing an existing CAD layout of your facility. Then, relevant treatment locations, equipment, staff, and other resources are added from an extensive library of objects to represent the unique healthcare setting.
2. Flowchart patient movement. Using an internal flowcharting tool you will indicate patient and material flow by connecting objects in the model.
3. Define a treatment track for each type of patient. Tracks may include any or all treatment activities that consume a patient's time, use any member of a treatment staff or equipment to provide either direct or indirect care, and take place at any location within the model.

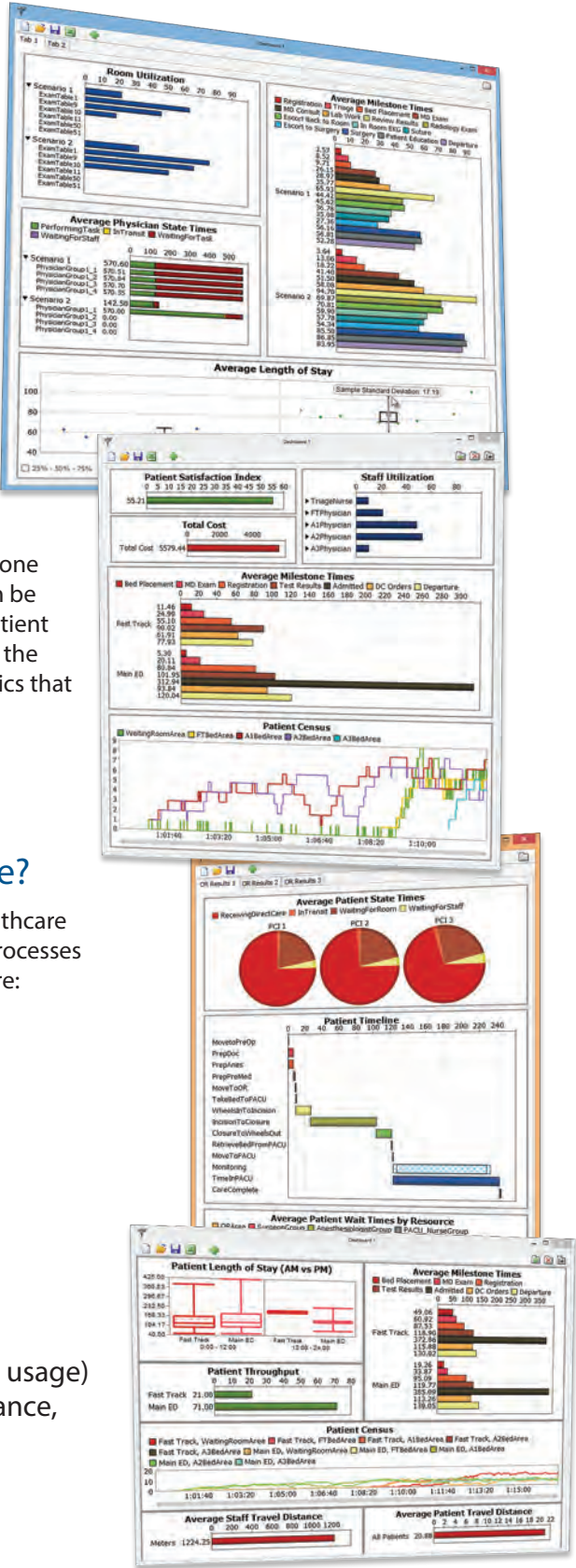
## Comprehensive and Accurate Statistics for Better Decision Support

Because FlexSim Healthcare is specifically designed to model healthcare processes, performance and output statistics are selected to accurately reflect those metrics most useful to the healthcare planner. Users can capture data regarding any number of performance measurements, ranging from the time a patient stays in a defined state (waiting, undergoing direct or indirect treatment, moving or being transported, etc.) to the time a staff member devotes to patient treatment, moving from place to place, or taking breaks. Even the impact that unplanned interruptions as simple as recurring phone calls can have on patient care delay can be captured. In fact, every aspect of the patient care process can be monitored through the accurate and timely performance statistics that the software automatically provides.

## What Can You Model with FlexSim Healthcare?

FlexSim Healthcare can easily model any healthcare process. The following is a partial list of the processes that can be modeled using FlexSim Healthcare:

- Emergency departments
- Clinics
- Operating rooms
- PreOp
- PACU
- Medical Imaging
- Floor units
- Housekeeping
- Triage
- Evacuation
- Multi-floor operations (with elevator usage)
- Patient transport (helicopter, ambulance, gurney)
- Staff shift scheduling
- Space planning and design
- Outpatient processes
- Pharmacy
- Lab operations
- Food delivery
- Blood services, and more.



Dashboards display instantaneous statistical analysis; reports give detailed results of the complete run.